Get Ready for Remote Learning
cps.edu/reopening2020

Get Connected
Before school starts, it is important that you complete these three steps to “Get Connected” to all the things you’ll need to start the year.

1. Connect to Your School

- Current CPS families: Call your school if your contact information has changed. This will ensure you receive important school and district updates.
- New CPS families: Enroll your child in their school and provide your contact information to receive important district and school updates. Your school will ensure your child is set up on the systems and tools needed to participate in remote learning.
- Submit your child’s health and wellness forms and any other required documentation included in the Back to School Packet your child will receive in their Google Classroom. Please email the forms to your child’s teacher, if possible. If you need to drop off completed forms at the school, contact your school for their visitor policy before arriving in person.
- Log into your CPS.edu account at cps.edu/portal.

2. Connect to a Device

- Your child can use any device that connects to the internet to participate in remote learning. We recommend using a Chromebook, iPad, or Windows Laptop with the Chrome web browser.
- If your child received a device from CPS, please refer to the following guidance to get started. If your child does not have a device, please contact your school.
- Connect your device to your home Wi-Fi network. If you don’t have Wi-Fi, find out if you are eligible for free internet service through Chicago Connected.
- Have your child log into their CPS.edu account at cps.edu/portal to ensure they can access the Google Education Suite. If your child cannot remember their password, please see our password reset guide.
- If your child does not have a CPS.edu account, click here for instructions on how to set up the account for the first time, also known as “claiming an account.”
- Once your child is logged into their account, explore the Google Education Suite and familiarize yourself with Google Classroom.

3. Connect to Class

- Attendance is mandatory and will be taken every school day. Please ensure your child logs into their CPS.edu account at cps.edu/portal on time.
- Make sure your child has the recommended school supplies for their grade as suggested by your child’s teacher. Contact your school if you need assistance obtaining school supplies.
- Take time to focus on your social-emotional wellbeing to minimize stress. These resources are designed to help manage the mental health challenges of the COVID-19 pandemic.

Try this before the first day of school: Login to your CPS account at cps.edu/portal

<table>
<thead>
<tr>
<th>Forget your password?</th>
<th>First time logging in?</th>
<th>Don’t know your Student ID Number?</th>
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<tbody>
<tr>
<td>Go to cps.edu/portal and click Forgot Password. All you need is: The answers to your three challenge questions</td>
<td>Go to cps.edu/portal and click New User. Set up your account. All you need is: Your legal First Name Your Student ID Number for your claim code Your Birthday (YYYYMMDD)</td>
<td>• Check your last progress report or report card  • Check your Student ID Card  Still need help? • Call your school</td>
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Training Schedule
Watch recorded versions of our live training sessions as well as other helpful training videos on all the Google Education Suite that will be utilized for remote learning.

<table>
<thead>
<tr>
<th>DATE / TIME</th>
<th>ENGLISH</th>
<th>SPANISH</th>
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<tbody>
<tr>
<td>September 16, 2020</td>
<td>External Link to Event: <a href="https://www.youtube.com/watch?v=_xWPvhMtsGg">https://www.youtube.com/watch?v=_xWPvhMtsGg</a></td>
<td>External Link to Event: <a href="https://www.youtube.com/watch?v=ygjL-8CzKcs">https://www.youtube.com/watch?v=ygjL-8CzKcs</a></td>
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<td>7pm Google</td>
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<td>Accessibility</td>
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<tr>
<td>September 17, 2020</td>
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<td>External Link to Event: <a href="https://www.youtube.com/watch?v=smBqnVt8_1Y">https://www.youtube.com/watch?v=smBqnVt8_1Y</a></td>
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<td>7pm What to</td>
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<td>Expect with Google</td>
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<td>Classroom and</td>
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<td>Google Meet</td>
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<tr>
<td>September 18, 2020</td>
<td>External Link to Event: <a href="https://www.youtube.com/watch?v=vFGb2jbG5AY">https://www.youtube.com/watch?v=vFGb2jbG5AY</a></td>
<td>External Link to Event: <a href="https://www.youtube.com/watch?v=WaPbXkmKZI">https://www.youtube.com/watch?v=WaPbXkmKZI</a></td>
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<td>10am Google</td>
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<td>for iPad CPS</td>
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<tr>
<td>Students</td>
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Supervision During Remote Learning
If you’re interested in child supervision support during remote learning, please complete this survey. CPS will prioritize students in temporary living situations and students under the age of 14 residing in high hardship zip codes. A CPS representative will contact you if you qualify to enroll and there are slots available.

CPS Meal Sites
CPS families can pick-up free meals from more than 450 sites during the 2020-21 school year. Find a location near you. cps.edu/mealsites

Family Support Numbers
If you need help with questions about back to school and reopening topics, please reach out to one of our support teams. Assistance is available in English and Spanish.

GENERAL SUPPORT
CPS Command Center
Monday - Friday
8:00 am - 5:00 pm
773-553-KIDS (5437)
familyservices@cps.edu

TECHNICAL SUPPORT
CPS Parent Tech Support Hotline
Monday - Friday
7:30 am - 4:30 pm
773-417-1060
https://chicagopsprod.service-now.com/csp